RUTGERS UNIVERSITY
Information Technology

View our 2023-2024 annual review
it.rutgers.edu/annual-review

Rutgers IT by the numbers

Our impact stretches across the university, providing thousands with tech support, ensuring wireless connections from campus to campus, and supplying resources to work anywhere, anytime.

RUWireless

426,003
devices onboarded

137,772
average daily devices connected

11,857
wireless access points

833-OIT-HELP

One toll-free number, for all of Rutgers.
Or email help@oit.rutgers.edu.

63,327
phone calls answered

42,396
emails answered

7,183,225
ScarletMail messages handled per week

144,033
Rutgers Connect accounts



274,000
DocuSign documents

92,361,429
messages via Mailman

31,766
centrally managed computers

OneDrive and SharePoint

162,289,156
total files

676,900
active files daily

6,460,944 malicious network attacks blocked

Rutgers IT Help portal

567,391
knowledge article views

18,544
incidents submitted



Meetings hosted

Web conferencing is key for collaboration and communication within the Rutgers community.

1,406,016
Zoom

86,897
Webex

199,403
Microsoft Teams

OIT Computer Labs

458,550
in-person logins

40,053
remote logins

Amarel Supercomputer

Access to world-class supercomputers & expert support for researchers tackling complex computational challenges.

5,600+
faculty, staff, and students using Amarel

2 billion+
total Amarel compute hours

Rutgers Next-Gen Network

Developing a faster, more resilient Rutgers network—a major, multi-year effort.

- » Upgrading Wi-Fi in all residence halls
- » Installed 295 emergency blue light phones
- » All wireless access points being replaced to deliver faster Wi-Fi, with greater coverage and capacity

Data refers to fiscal year 2024.