

Zoom: Now available for the Rutgers community

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Members of the Rutgers Community:

We are pleased to announce that Zoom is now available for the Rutgers community. The Office of Information Technology is offering Zoom as one of several web conferencing options at Rutgers. Zoom complements our existing offerings—namely, Webex and Microsoft Teams—and provides further choice for collaboration to Rutgers students, faculty, and staff.

Some benefits of Zoom include:

- High-quality video and audio support for up to 300 concurrent participants for students and 500 participants for faculty and staff.
- Ability to customize your own virtual backgrounds during a Zoom meeting.
- Easy-to-use tools such as Whiteboard and Annotate to share and collaborate with others.
- Breakout rooms allowing you to split your Zoom meeting into as many as 50 separate sessions.

What if I already have an existing Zoom account?

If you currently have an existing Zoom account with a Rutgers email address or NetID, please [review these instructions](#).

How do I sign up for Zoom at Rutgers?

To sign up for a new Rutgers Zoom account, please [follow these instructions](#). Additionally, Zoom offers a variety of resources on its [help page](#) to guide new users in getting started.

Is Zoom for Rutgers HIPAA-compliant?

For those who handle Protected Health Information (PHI), Zoom for Rutgers is compliant with the Health Insurance Portability and Accountability Act (HIPAA). If you handle PHI, you will be assigned an account that is appropriate for your use with restricted data. If your role at Rutgers is not flagged for interaction with PHI, you will see a message upon signing up for Zoom indicating that your account is not for use with restricted data controlled by HIPAA.

Additional resources

For more information about Zoom at Rutgers, please visit the [Zoom section of the Rutgers IT website](#). Also, if you would like to learn about other remote technology resources available at Rutgers, feel free to explore the [Remote Technology Resources webpages](#).

Questions?

If you have specific questions or need assistance accessing Zoom, please [contact](#) your department's IT staff or your local Office of Information Technology Help Desk.

Thank you,

Michele Norin
Senior Vice President and Chief Information Officer

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Associate Vice President, Office of Information Technology