

IT services unavailable March 20-21 and March 27-28

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Members of the Rutgers Community:

A number of Rutgers information technology services and systems hosted in university data centers will be unavailable on the weekends of March 20-21 and March 27-28 due to planned maintenance, improvements, and building construction.

March 20-21: Hill Data Center

Beginning at 7 a.m. on Saturday, March 20, a number of IT services may be unavailable, intermittently unavailable, or degraded for a period of approximately 24 to 36 hours due to maintenance, improvements, and repairs at the Hill Data Center. This data center work will reduce the risk of outages in the future and make it easier to conduct data center maintenance without major interruptions.

The services that will be unavailable or intermittently available include Mailman email lists, the RAMS mass emailing service, RUWireless guest account creation, and RUWireless Secure, among others. In addition, a number of services hosted in the Hill Data Center for Rutgers departments will be unavailable, including those for the Division of Continuing Studies, Finance/Procurement, and the Office of Advanced Research Computing, among others.

For a full list of IT services that may be impacted during this time, please visit [this webpage](#).

March 27-28: ASB Data Center

Beginning at 6 a.m. on Saturday March 27, electrical work will occur in support of the renovations to the Administrative Services Building on the Busch campus at Rutgers University–New Brunswick. This work should be complete by 10 p.m. that evening, but there is a chance it could go into Sunday, March 28 due to necessary building construction contingencies.

Minimal impact on IT services at Rutgers is expected. If you experience any issues, please visit [the ASB alert webpage](#) to view updates and more information about this planned maintenance.

Questions and updates

If you have questions or need assistance, please contact the [Office of Information Technology Help Desk](#). To learn about updates and find out when the work is completed, visit [the Rutgers IT website's Alerts page](#).

Thank you for your patience and cooperation as we make these improvements.

William W. Lansbury
Associate Vice President, Office of Information Technology