Members of the Rutgers Community:

We are writing to let you know about a required update for Service X on all mobile devices.

This update simplifies the login experience and improves reliability and security on iOS and Android devices.

**What do I need to know?**
Service X allows users to integrate calendar invites from multiple cloud-based services. The current update includes these improvements:

- streamlined login experience
- increased reliability when installed on multiple devices
- assorted bug fixes

**What does this mean for me?**
You will need to update Service X on your mobile device by Thursday, January 24. **If you do not upgrade by that date, Service X will be automatically removed from your devices and all data will be deleted.**

**What do I need to do?**
To update, open the Service X app on your device and choose *Use Version 2 of Service X* when prompted. You must do this on all of your mobile devices with Service X installed.

**Need more information?**
If you need additional information, please visit our FAQ about Service X: https://servicex.rutgers.edu/faq

**Questions?**
If you have questions or concerns, please contact your department’s IT staff or reach out to your local Office of Information Technology Help Desk: https://it.rutgers.edu/help-support

Sincerely,

Jane Smith
Director, Office of Information Technology