Removal of RCI account and RCI decommissioning

OIT Help Desk <help@oit.rutgers.edu>
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RCI Account Owners:

Over the past several years, Rutgers has replaced legacy information technology services for email, file storage, and websites with modern, cloud-based services such as Box and Rutgers Connect (Office 365). As part of this process, the university is now decommissioning and shutting down outdated and unsupported technologies on RCI (rci.rutgers.edu).

What is happening?

As of November 1, 2019, RCI will be shut down and decommissioned. All RCI accounts will be removed, and file storage, databases, email, websites, and other services on RCI will no longer be available. **If you are still using your RCI account, you will need to migrate any files, folders, or other content on RCI to other services in advance of November 1, 2019.**

Please note: If email from your RCI account is already being forwarded to another account, then that process will continue (no action is necessary).

Will I be affected?

With the transition to Rutgers Connect, most RCI account owners have already stopped using services on RCI.

We are providing advance notice of the RCI decommissioning now to allow ample time for remaining users to migrate files, folders, webpages, and other content to other providers and systems. A number of targeted communications have already been sent to website and application owners about the RCI decommissioning.

What do I need to do?

If you have nothing on RCI that you care to save and do not use any services on these systems, no action is required. On November 1, 2019, your account on RCI will be removed.

Those who have files and/or folders that they still need on these systems should migrate them to other University-supported storage, including Microsoft OneDrive (on Rutgers Connect) or Box.

Individuals with websites should migrate to other providers, as explained in earlier emails sent to website owners.

Other services on RCI should no longer be used, and if still needed should be migrated to other providers or systems. All of this should be completed by the account owners on RCI ahead of the November 1, 2019 date. It is also strongly recommended not to add new files, websites, or anything to these systems moving forward, especially once the Fall semester starts.

Questions or concerns?

If you have any questions or concerns, please contact your departmental IT support or the Help Desk:
https://oit.rutgers.edu/help

Thank you,
OIT Help Desk