

Planned maintenance: IT services unavailable October 13

Office of Information Technology <oit@oit.rutgers.edu>

Fri 9/20/2019 2:12 AM

To: INFO_FS_ALLCAMPUSES@RAMS.RUTGERS.EDU <INFO_FS_ALLCAMPUSES@RAMS.RUTGERS.EDU>;
info_stud_allcampuses@rams.rutgers.edu <info_stud_allcampuses@rams.rutgers.edu>

Members of the Rutgers Community:

A number of Rutgers information technology services and systems will be unavailable on Sunday, October 13, from 5 a.m. to noon due to scheduled maintenance and upgrades. This work is necessary to ensure the continued integrity and security of information held in the Student Record Database.

How you may be affected

The following services may be unavailable during the maintenance period:

- Course Scheduling System (CSS)
- Financial Aid Management System (FAMS)
- Financial Holds
- Grade Change
- Online Term Billing (OTB)
- Student Accounts Receivables (SAR)
- Verifications of Enrollment
- Web Registration (Web Reg)

Updates to the list of impacted services and other details will be shared at:

<https://it.rutgers.edu/alerts/>

Questions?

If you have any questions or need assistance, please contact the Office of Information Technology Help Desk:

<https://it.rutgers.edu/help-support/>

Thank you for your patience and cooperation as we make these improvements and repairs.

Ellen Law

University Director, Office of Information Technology